

YOUR PHONE IS NOW YOUR TICKET TO TRAVEL TO SCHOOL



From this September, you can make your school bus pass appear on our **NEW** app within your mobile phone

No longer will you need to worry about trying to find your bus pass on the first day of term or risk losing it in the bottom of your bag

WHAT DO I NEED TO DO?

- 1 Download the Hedingham and Chambers app from Google Play or Apple App Store.
- 2 Email our customer services team at services@hedingham.co.uk and confirm your email address- it doesn't have to be the same as your app account. We will send you a unique code to enter into the app.



YOUR TICKET WILL APPEAR!

WHAT'S NEXT? Should your ticket not appear on your phone once you have entered the code, contact our customer services team on **0330 1020 801**. Should you upgrade or lose your phone, let us know straight away and we will simply cancel and replace your M-ticket **FREE** of charge.

HOW DO I PAY?

If you currently pay for your bus travel to school, you can email us at services@hedingham.co.uk or call **0330 102 0801** with your card details.



Always make sure your phone is fully charged and you have the ticket showing in the morning when you leave home **AND** don't forget you'll need some battery left for your ticket in the afternoon